

Vision Source Mandan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of these characteristics.

We will provide free aids and services in order to communicate effectively such as sign language interpreters, verbalizing written forms, language translators, and written forms in other languages. If you are in need of specialized services, please let our clinic know **in advance of your appointment** so that the appropriate arrangements can be made.

If you believe we have not treated you fairly, you can file a grievance in writing addressed to: Dr. Brittany Schauer, Vision Source Mandan, 107 6<sup>th</sup> Ave. NW, Mandan ND 58554. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a> or by phone at (800)368-1019 or by mail at: 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201.